



If you don't get it,
they will.

THINK...

CRIME PREVENTION

Protect Your PIN

Most people recognize the importance of shielding their Personal Identification Number (PIN) at a bank machine or at the store checkout, but the majority are still not protecting their PIN all of the time. Criminals need two pieces of information to commit debit card fraud – the PIN and the magnetic stripe information on the card. If cardholders shield their PIN at all times, they make it more difficult for criminals to capture this key security feature.

Tips to Protect Your Pin

Use your hand or body to shield your PIN when you are conducting transactions at an automated banking machine or at the point-of-sale.

Never let your banking card out of your sight when conducting a transaction at the point-of-sale.

Always remember to take your banking card and transaction record with you once your transaction is completed.

Regularly check your statements and balances to verify all transactions have been properly documented. If you detect any unusual activity, contact your financial institution immediately.

If your banking card is lost, stolen or retained by an ABM, notify your financial institution immediately.

Your banking card and PIN are the keys to your account(s). Never disclose your PIN to anyone or you could be liable for losses. You are the only person who should know it.

Memorize your PIN. If you suspect that someone knows your PIN, change it immediately.

When selecting your PIN, never use obvious information. You could be liable for losses if you create your PIN by using your telephone number, date of birth, address or social insurance number.

Change your PIN number on a regular basis (at least every 3-4 months)

Be alert. If someone is watching you and makes you feel uncomfortable cancel the transaction and use a different machine.

Contact the Edmonton Police Service
9-1-1 for a life-threatening emergency
or a crime in progress
780-423-4567 to request police
(non-emergency)
Visit: www.edmontonpolice.ca

